A close-up of a logo

Description automatically generated

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| Mistakes | Issue | Solution | Reference |
| Not Using the Correct HTTP Method | Using a GET request instead of POST for creating resources. | Always ensure the HTTP method matches the API documentation, e.g., use POST for creating a change request. | ServiceNow REST API Explorer |
| Incorrect Endpoint URL | Using an incorrect endpoint URL leading to 404 errors. | Double-check the API endpoint URL in the ServiceNow API documentation. | ServiceNow REST API Explorer |
| Invalid JSON Payload | Incorrect JSON syntax or missing required fields in the payload, leading to 400 Bad Request errors. | Validate JSON payload using online tools or within Postman to ensure proper formatting and completeness. | [JSONLint](https://jsonlint.com/) |